



Thank you for your interest in OURPETSRX, Victor Medical's online pharmacy. To help you better understand our service, we are providing you with some important information on the structural segments of our pharmacy.

**Pricing:** You set your own pricing. Initially, you will provide a markup percent to apply to all items. This markup percent may then be overridden using other pricing methods, such as matching a competitor's price, assigning a higher or lower markup percent, or setting a custom selling price for an item. You also have the ability to charge an Rx fee for all Rx items. The Rx fee amount is determined by you.

**Products:** We offer over 2000 products including Wedgewood Compounding, Purina diets, and Royal Canin. It's up to you as to what products you would like to offer. Victor Medical provides all products (excluding diets and compounding) for the pharmacy. We do not offer controlled drugs on the site; we believe that should be handled within your clinic.

**Merchant Account:** In order to process online credit card transactions you must setup an ecommerce merchant account. An ecommerce merchant account is similar to the retail "swipe" account you have in your clinic. We have a few different options that you can choose from. Rates apply.

**Transaction Process:** By law, all credit card transactions occur between you and the customer. The transaction amount is deposited in the account that you have provided. Many clinics setup a new bank account (separate from your regular account) for the pharmacy; however, you may choose to use your existing account. Every Friday, OURPETSRX will sweep that account for the cost of the product, prescription tax, and shipping. You will then be left with remaining amount, which is your PROFIT! We provide you with the proper documents: emails, transaction reports, tax reports, etc. to help reconcile your accounts with ease.

**Shipping:** 90% of pharmacy filled orders (this does not include Wedgewood) ship same day or within 24 hours and are delivered within 2 days. With all freight carriers, however, issues do arise pushing the delivery times to 3-5 business days in some cases. We currently use the United States Postal Service (USPS) for all of our shipping needs. The average shipping price is \$6.20, and will increase depending on the size of the order. We do not add an extra markup to the shipping charge provided by USPS. Diets ship at no cost. Overnight shipping is available via Fed Ex for \$22 (Monday-Thursday) and \$45 for Saturday deliveries (subject to zip code). All Wedgewood compounded items are subject to a mandatory \$10 shipping fee.

**For pricing and additional information please contact us at 877-928-3879 or email at [info@exclusivet.com](mailto:info@exclusivet.com)**